

Electronic Check-in.

To save Patients time you will have noticed that there, are now two Electronic Self Check-in screens now available. These ease the time at the reception counter and will save queueing.

Your Patients Participation Group

are representatives of the Patients here at
Wordsley Green Surgery.

We welcome other patients at the Practice

to join us at these informal meetings to work with us as a “critical friend”.

Members are asked if they have concerns about the Practice,
and share these confidentially with colleagues.

**One simple ground rule is that we DO NOT discuss
members illnesses and health complaints.**

Our next meeting is :

10th November 2016 @ 6.30pm

www.wordsleygreensurgery.co.uk

The Open Quadrangle

The open area that you see on your left as you enter the Surgery has been a bone of contention for a few years with the state to which it has been allowed to get into.

Members have requested help from Garden Centres to no avail and we are urgently seeking some voluntary help to maintain and keep it tidy.

If you are interested and have a few hours to spare occasionally please mention it at the reception and we will be in touch.

Newsletter Autumn 2016

The Patients Participation Group Wordsley Green Surgery



Welcome to the first edition of our newsletter. Over the past few years a group of Patients have come together to meet up with the Surgery Staff and Doctors. We have discussed many things including the lack of good signage, poor surroundings. We feel it is time to move on and bring forward more ideas and improvements to help all concerned.

We are sure that if you have been a regular attendee at the Surgery you have noticed a big improvement in the setting and we hope you and other patients are happy with our groups work.

Wordsley Green Surgery Patients Participation Group.

Chairman: David M Blood

Deputy Chairman and Acting Secretary: Gary S Barker

Treasurer: Mrs Coral Johnson.

Annual Report from Chairman David M. Blood

I am sure members have found this year has once again been of interest and to the benefit of the Surgery here in Wordsley Green.

At the end of 2015 we were asked as a group to be a part of the consultation regarding the closure of The Market Street Surgery. Much thought and discussions arose from the members. In the end it was agreed by all that in this modern day of Surgery practices, Market Street was no longer fit for purpose.

Over these past couple of years, we have had changes in both Practice & Administrative Managers however, all concerned are happy and trust this will continue with the present staff in those positions.

In January we had M/s Clare Evans, a representative from the Dudley Self-Management Group, address our meeting. Members appreciated the work being done by this programme.

The Group were offered some funding from the DCVS. The Chairman with the help of The Treasurer applied for some funding. Our application was for a Computer, Printer and ancillary items in order for us to produce a quarterly newsletter. We were delighted when our application was successful. It was at that time we applied to HSBC to open a Bank Account in our name. Whilst the application was somewhat longwinded our account was opened in August of this year. In order to encourage more patients at the Practice to join up with us, we held a Coffee Morning earlier this month with much success. We hope to arrange a further such event prior to The festive season in December.

Whilst keeping my report brief, I have to stress how important it is to our members that we have had The Managers and a Practice Doctor attend on all occasions, as well as The Nurse Practitioner present on two occasions.

David M. Blood.

Electronic Prescription

Service through local Pharmacies.

The Electronic Prescription Service [EPS] is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from.

This service is ideal for those Patients who have repeat prescriptions and it means you will not have to visit your GP practice to pick up your paper prescription. Your GP will send it electronically to the place of your choice, saving you time.

If you think this service is for you speak to the Receptionist or GP who will advise.



We often hear that patients can't get appointments when they wish. On many occasions Patients with simple illnesses can be advised by their local pharmacies. Quick and easy remedies for those day to day problems.

It is always re-assuring that in an emergency the Surgery can help with patients being able to see the Emergency Duty Doctor if appropriate. The excellent reception staff will always