Public Consultation July 15th 2016 to September 9th 2016

Development of a Multi-Specialty Community Provider (MCP) for Dudley

Thinking Differently

This session will:

- Explain how the healthcare system currently works in Dudley

- Describe why we think it needs to change

- Set out how we want to change it

Thinking Differently

The current system

- Dudley CCG is allocated a budget by central government to commission health services for all 315,000 patients registered with Dudley GPs

- We do this by contracting with over 170 providers including our 3 main local providers and we spend £445 million on services

- This means a patient may be receiving services provided by a number of different organisations at any one time - e.g. primary care, physical health services, mental health services, social care

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The challenges

- More people are living longer with more complex needs and long term conditions
- Technological change means there are new treatments and drugs available
- Resources are limited and demand is increasing
- The system needs to change to be sustainable
- Patients needs do not match the boundaries of existing services
- We need to improve health outcomes and reduce health inequalities

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You have told us there are issues with:

- **Access** – getting an appointment or making contact on the telephone

- **Continuity** – you get passed from pillar to post and have to keep repeating your details

- **Co-ordination** – the people who look after you or support you need the right information and access to appropriate care records

- **Communication** – services feel disjointed and people forget how to speak to each other

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What is an MCP?

- It will join up physical health, mental health, GP, learning disability and voluntary sector services in one new organisation

- So – GP practices, nurses, community physical health & mental health services, therapies and some hospital specialists

- It will integrate care in the community and reflect the themes of access, continuity, coordination and communication

- It will use practice based Multi-Disciplinary Teams (MDTs), linked to more specialist services, as its basic building block

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How will an MCP be different?

- It will bring services together in one organisation and hold one contract
- It will integrate services to secure access, continuity and co-ordination
- It will manage the entire budget for these services – a "whole population budget" covering 315,000 people
- It will be commissioned to deliver a set of outcomes – not "events" like attendances or admissions with part of the contract (about 10%) linked to performance
- It will have the flexibility to manage the budget and reorganise services as it sees fit to deliver the right outcomes
- It will work closely with other bodies which have an impact on health like the Council
- It will have a long term contract – up to 15 years – to give it the opportunity to plan for the future
- The CCG will move from having multiple contracts to 2 contracts – MCP and non MCP services

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Why do we need to go out to procurement?

- Significant transaction – in excess of £200 million so law requires that a procurement process takes place

- Process likely to be a 'competitive dialogue'

- Potential partners invited to present their proposals on how they will meet our key requirements

- Tested out through competitive dialogue over a 6 week period

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Public Involvement

- Consultation ends on 9th September 2016

- A number of events, activities and ways that you can get involved

- Fill in one of our surveys online or a questionnaire that we have brought with us

- All feedback will be analysed and a report will be made available

Thinking Differently

Next steps

- Report the outcome of this consultation to the CCG Board – 29th September

- CCG Board will need to decide whether to proceed to procurement

- If so – CCG Board will award a contract – March 2017

- MCP starts to provide services – April 2018

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Your views count

- We want your thoughts

- What services should the MCP provide?

- What outcomes are important to you?

- What would be your preferred characteristics for a MCP organisation?

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